

Code of Client Commitment

Understanding your business

The better we know your business, the better results we can achieve for you. At your request, we will visit your business when we start a new project and throughout the relationship.

Certainty

We are clients too. We think about the economics of a matter the way you do - COST CONSCIOUSLY. We offer to discuss the cost of our work at the front end of a project to give you greater certainty about fees.

Accessible

We answer our own phones as often as possible, and we are willing to make ourselves available after hours by email or cell phone. If you leave a message or email, we will respond within 24 hours, if not sooner.

Deadlines

We want things when they are promised; you expect the same. We deliver our services timely and do not miss our committed deadlines without consulting you.